

For 150 years, Peoples Gas and North Shore Gas have brought you the gas that cooks your food, heats your water, and keeps you warm.

With high natural gas prices, we understand the challenges that low-and fixed-income residents may face. To assist customers in accessing resources to help them manage their home energy bills, we've provided information on financial assistance and other programs.

If you are facing financial difficulties, we strongly encourage you to seek assistance immediately.

"I'm having a hard time paying my entire gas bill each month. What can I do?"

LIHEAP

If you're having trouble paying your bills, the Low Income Home Energy Assistance Program (LIHEAP) provides energy grants to individuals who earn at or below 150% of the poverty level. Eligibility is based upon income and family size.

Family Income Guidelines

Family Size	30 Days	Annual
1	\$1,225	\$14,700
2	\$1,650	\$19,800
3	\$2,075	\$24,900
4	\$2,500	\$30,000
5	\$2,925	\$35,100

Peoples Gas customers should call the **Community and Economic Development Association (CEDA) at 1 800 571 CEDA (2332)**. North Shore Gas customers should call the **Community Action Partnership of Lake County at 1-847-249-4330**.

To apply, customers must visit an intake site and provide the following:

- State I.D.
- Current gas and/or electric bill
- Lease or rent receipt
- Social Security benefits statement

- Pay stubs for the past 30 days
- Workers' compensation pay stub
- Pension statement for the past 30 days
- Public Aid card

Applicants who are not working must sign a Zero Income Affidavit. Use the directory on the back to find an intake site near you.

"What if I don't qualify for LIHEAP? Is there another program available?"

Yes. The Share the Warmth program provides assistance for eligible customers. Funded through donations from customers, employees and Peoples Gas and North Shore Gas, this program provides matching grants up to \$200 for those who qualify. The program is administered by the Salvation Army.

Once your payment has been made, the matching grant will appear as a credit on your bill. Eligibility is based upon income and family size.

Family Income Guidelines

Family Size	90 Days	Annual
1	\$4,899.99	\$19,600
2	\$6,600.00	\$26,400
3	\$8,300.01	\$33,200
4	\$9,999.99	\$40,000
5	\$11,700.00	\$46,800

To apply, customers must visit the Salvation Army and provide the following:

- Identification
- Proof of income for the last three months
- A recent Peoples Gas or North Shore Gas bill

Call the Salvation Army at 1-773-725-1100.

"I can't weatherproof my home all by myself. Can anyone help me?"

It is important to weatherproof your home because it can lower your winter heating bills. Although weatherproofing is simple and affordable, we understand that it can be difficult to do alone. Programs are available to assist low- and fixed-income customers.

The Illinois Home Energy Assistance Program provides audits or insulation. Gas customers should call the **Community and Economic Development Association (CEDA) at 1-800-571-CEDA (2332)**. North Shore Gas customers should call the **Community Action Partnership of Lake County at 1-847-249-4330**.

Emergency Heating Assistance (EHAP)

Emergency grants provide replacement of heating equipment and energy conservation services. For more information, call the **Community and Economic Development Association (CEDA) at 1-800-571-CEDA (2332)**.

"I'd like to know more about the programs. Any chance you can help me?" Some residents may not be eligible for programs administered by local governments. To learn more, contact the **Chicago Housing Department at 1-312-744-1000** or visit our website at www.chicagohousing.org.

- **The Earned Income Tax Credit (EITC)** provides cash refund to eligible workers. If you do not owe tax, you can receive a refund as early as January. For more information, call the **Chicago Housing Department at 1-312-744-1000**.
- **The Tax Credit for Energy-Related Expenses** provides a credit for energy-efficient home improvements. For more information, call the **Chicago Housing Department at 1-312-744-1000**.
- **The Homeownership Incentives Program** provides a 3% interest rate reduction on a new mortgage. For more information, call the **Chicago Housing Department at 1-312-744-1000**.
- **The Homeowner's Energy Assistance Program** provides a grant to help pay for energy-efficient home improvements. For more information, call the **Chicago Housing Department at 1-312-744-1000**.